



sunshine health™

Serving Escambia, Okaloosa, Santa Rosa and Walton Counties

**SUNSHINE HEALTH COMPREHENSIVE LONG-TERM CARE
PROVIDER DIRECTORY / DIRECTORIO DE PROVEEDORES**



1-866-796-0530

TDD/TTY 1-800-955-8770

SunshineHealth.com

WELCOME TO SUNSHINE HEALTH!

This is your provider directory. This directory has a list of providers you can use to get services in the Comprehensive Long Term Care program.

Let us know if you need help understanding this. Interpreter services are provided free of charge to you. This includes sign language. We also have a telephone language line to help with translations. You can call Member Services. The number is 1-866-796-0530 (TTY 1-800-955-8770).

These providers have agreed to provide comprehensive long term care services for you. Services will be approved by your Case Manager. You may choose any provider from this list. You may change providers at any time. If you would like to change providers, call Member Services at 1-866-796-0530 (TTY 1-800-955-8770).

Some network providers may have been added or removed from our network after this directory was printed. All providers may not be taking new members. To get the most up-to-date list of Sunshine Health's providers, call Member Services at 1-866-796-0530 (TTY 1-800-955-8770), Monday through Friday, 8:00 A.M. through 8:00 P.M., Eastern Standard Time, or visit us on the web at www.sunshinehealth.com.

BEHAVIORAL HEALTH

Behavioral Health refers to mental health, alcohol and drug abuse services. Sunshine Health has providers that can provide extra services. These will be in addition to the services you may already receive from Medicare or Medicaid. They are listed in this directory. Please talk to your Care Manager to arrange for these services.

FOR MEDICAL CARE

If you have Medicare eligibility, then you will access most medical services through that coverage. However, as a Comprehensive LTC member with Sunshine Health, you also have access to Medicaid-covered medical care. You can use Sunshine Health's Managed Medical Assistance Provider Directory to find a medical provider. If you have any questions, your Care Manager can help.

FOR ADDITIONAL INFORMATION

If you want us to add a provider who is not a Sunshine Health provider, please refer them to:

Sunshine Health
P.O. Box 459088
Fort Lauderdale, FL 33345-9088
1-866-796-0530 (TTY 1-800-955-8770)

ABOUT THIS DIRECTORY

The following information is collected on applications during the initial contracting and credentialing process:

- Name
- Office location
- Hours
- Phone numbers
- Languages
- Services
- Acceptance of new members

You can get updated information about specialty certification by visiting www.abms.org.

You may see the following throughout this directory.

Accreditation:

ABCPO	American Board for Certification of Prosthetics and Orthotics.
ACHC	Accreditation Commission for Health Care.
ACR	American College of Radiology.
AOA	American Osteopathic Association.
CAP	College of American Pathologists.
CARF	Commission on Accreditation of Rehabilitation Facilities.
CHAP	Community Health Accreditation Program.
CCAC	Continuing Care Accreditation Commission.
CLIA	Clinical Laboratory Improvement Amendment Certification.
COLA	Commission on Office Laboratory Accreditation.
JCAHO	Joint Commission on Accreditation of Healthcare Organizations.
NCQA	National Committee for Quality Assurance.
URAC	Utilization Review Accreditation Commission.

Sunshine Health looks forward to serving you!

¡BIENVENIDO A SUNSHINE HEALTH!

Este es su directorio de proveedores. Este directorio cuenta con una lista de proveedores que puede utilizar para recibir servicios en el programa de Atención Integral de Largo Plazo.

Déjenos saber si necesita ayuda para entender este directorio. Contamos con servicios de interpretación gratuitos para usted, incluyendo lenguaje de señas. También contamos con una línea telefónica de idiomas para traducir. Puede llamar a Servicios para Miembros. El número es 1-866-796-0530 (TTY 1-800-955-8770).

Estos proveedores han aceptado brindarle servicios de atención de largo plazo. Los servicios deberán ser aprobados por su Administrador de Casos. Usted podrá escoger cualquier proveedor de esta lista. Podrá cambiar de proveedor en cualquier momento. Si desea cambiar de proveedor, llame a Servicios para Miembros al 1-866-796-0530 (TTY 1-800-955-8770).

Es posible que algunos proveedores de la red hayan sido agregados o quitados de nuestra red tras la impresión de este directorio. Es posible que no todos los proveedores estén aceptando miembros nuevos. Si desea la lista más actualizada de los proveedores de Sunshine Health, llame a Servicios para Miembros al 1-866-796-0530 (TTY 1-800-955-8770), de lunes a viernes de 8:00 A.M. a 8:00 P.M., Hora Estándar del Este, o visítenos en internet ingresando en www.sunshinehealth.com.

SALUD CONDUCTUAL

La Salud Conductual se refiere a los servicios para salud mental, abuso de drogas y alcohol. Sunshine Health cuenta con proveedores que pueden brindar servicios extra. Esto es además de los servicios que usted ya pueda estar recibiendo de Medicare o Medicaid. Están listados en este directorio. Por favor, hable con su Administrador de Casos para coordinar estos servicios.

PARA ATENCIÓN MÉDICA

Si usted es elegible para Medicare, usted accederá a la mayoría de los servicios médicos a través de dicha cobertura. Sin embargo, como miembro de Atención Integral de Largo Plazo de Sunshine Health, también tiene acceso a atención médica cubierta por Medicaid. Puede utilizar el Directorio de Proveedores de Asistencia Médica Administrada de Sunshine Health para encontrar un proveedor médico. Si tiene preguntas, su Administrador de Casos puede ayudarle.

POR INFORMACIÓN ADICIONAL

Si desea que agreguemos a un proveedor que no es proveedor de Sunshine Health, por favor, refiéralo a:

Sunshine Health
P.O. Box 459088
Fort Lauderdale, FL 33345-9088
1-866-796-0530 (TTY 1-800-955-8770)

ACERCA DE ESTE DIRECTORIO

La siguiente información es recabada a partir de las aplicaciones durante el proceso inicial de contratación y acreditación:

- Nombre
- Ubicación del consultorio
- Horarios
- Números de teléfono
- Idiomas
- Servicios
- Aceptación de nuevos miembros

Puede obtener información actualizada acerca de certificación de especialidades visitando www.abms.org.

Podrá encontrar lo siguiente en este directorio.

Acreditación:

ABCPO	American Board for Certification of Prosthetics and Orthotics (Junta Estadounidense para Certificación de Prótesis y Ortopedia)
ACHC	Accreditation Commission for Health Care (Comisión de Acreditación para Atención de la Salud)
ACR	American College of Radiology (Colegio Estadounidense de Radiología)
AOA	American Osteopathic Association (Asociación Estadounidense de Osteopatía)
CAP	College of American Pathologists (Colegio de Patólogos Estadounidenses)
CARF	Commission on Accreditation of Rehabilitation Facilities (Comisión para la Acreditación de Centros de Rehabilitación)
CHAP	Community Health Accreditation Program (Programa de Acreditación de Salud Comunitaria)
CCAC	Continuing Care Accreditation Commission (Comisión de Acreditación de Cuidados Continuos)
CLIA	Clinical Laboratory Improvement Amendment Certification (Certificación de Enmiendas para el Mejoramiento de Laboratorios Clínicos)
COLA	Commission on Office Laboratory Accreditation (Comisión para Acreditación de Laboratorios)
JCAHO	Joint Commission on Accreditation of Healthcare Organizations (Comisión Conjunta para Acreditación de Organizaciones de Atención de la Salud)
NCQA	National Committee for Quality Assurance (Comité Nacional para Garantía de Calidad)
URAC	Utilization Review Accreditation Commission (Comisión para Acreditación de Análisis de Utilización)

¡Sunshine Health espera satisfacer sus necesidades de atención médica!

ESSENTIAL PROVIDERS

Pursuant to s. 409.975(1)(b), F.S., certain providers are statewide resources and essential providers for all Managed Care Plans in all regions. Statewide essential providers include the following facilities:

- (1) Faculty plans of Florida medical school faculty physician groups
- (2) Regional perinatal intensive care centers as defined in s. 383.16(2), F.S.
- (3) Hospitals licensed as specialty children's hospitals as defined in s. 395.002(27), F.S.

In order to comply with this law, the following essential providers are part of the Sunshine Health network and are available to all members:

Johns Hopkins All Children's Hospital	Mount Sinai Medical Center
Nemours Children's Hospital	University of Florida (UF) Jacksonville
Nicklaus Children's Hospital	University of Central Florida (UCF)
Wolfson's Children's Hospital	University of Florida (UF) Gainesville
Florida International University	University of Florida (UF) Sacred Heart
Florida Medical Practice Plan Inc.	University of Miami Hospital
Florida State University (FSU) Sarasota	University of South Florida (USF)

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SKILLED NURSING FACILITY / INSTITUCIONES DE ENFERMERÍA ESPECIALIZADA

**Skilled Nursing Facility /
Instituciones de enfermería
especializada**

**Arcadia Health and Rehabilitation
Center**

10095 Hillview Road &
Pensacola, FL 32514
Phone/Teléfono: 850-479-4000
Open 24 Hours

**Bayside Health and Rehabilitation
Center**

4343 Langley Avenue &
Pensacola, FL 32504
Phone/Teléfono: 850-430-3300
Mon-Thur: Open 24 Hours, Fri:
12:00pm-11:59pm, Sat-Sun: Open
24 Hours
<http://www.baysidehcr.com>

Century Snf Operations Llc

6020 Industrial Boulevard
Century, FL 32535
Phone/Teléfono: 850-256-1540
Mon: 8:00am-5:00pm, Tue-Wed:
Open 24 Hours, Thur-Fri: 8:00am-
5:00pm, Sun: Open 24 Hours

Life Care Center of Pensacola

3291 East Olive Road &
Pensacola, FL 32514
Phone/Teléfono: 850-471-5400
Open 24 Hours
<http://www.lcca.com>

Living Center of Pensacola

235 W Airport Boulevard &
Pensacola, FL 32505
Phone/Teléfono: 850-857-5200
Open 24 Hours
<http://www.consulatehealthcare.com>

**Rehabilitation Center at Park
Place**

1717 W Avery Street
Pensacola, FL 32501
Phone/Teléfono: 850-434-2355
Mon-Fri: 8:00am-5:00pm
<http://www.consulatehealthcare.com>

**Rehabilitation Center at Park
Place LLC**

1717 W Avery Street &
Pensacola, FL 32501
Phone/Teléfono: 850-434-2355
Open 24 Hours
<http://www.trilliumhcg.com>

Solaris Healthcare Pensacola

8475 Univeristy Parkway &
Pensacola, FL 32514
Phone/Teléfono: 850-474-1252
Open 24 Hours
<http://www.solarishealthcare.org>

**The Health Center of Pensacola,
Inc.**

8475 University Parkway &
Pensacola, FL 32514
Phone/Teléfono: 850-474-1252
Mon-Thur: Open 24 Hours, Fri:
12:00pm-11:59pm, Sat-Sun: Open
24 Hours

University Hills Health and Rehab

10040 Hillview Drive
Pensacola, FL 32514
Phone/Teléfono: 850-474-0570
Mon-Fri: 8:00am-5:00pm
<http://www.consulatehealthcare.com>

**University Hills Health and
Rehabilitation**

10040 Hillview Road &
Pensacola, FL 32514
Phone/Teléfono: 850-474-0570
Open 24 Hours
<http://www.consulatehealthcare.com>

**Willowbrooke Court at Azalea
Trace**

10100 Hillview Drive &
Pensacola, FL 32514
Phone/Teléfono: 850-478-5200
Open 24 Hours
<https://www.actsretirement.org/communities/florida/azalea-trace-pensacola/>

HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

Adult Companion / Acompañante para adultos

Assisting Seniors LLC
441 Woodbine Drive
Pensacola, FL 32503
Phone/Teléfono: 850-287-0099
Open 24 Hours

Aveanna Healthcare
1300 North Palafox Street & Suite 106
Pensacola, FL 32501
Phone/Teléfono: 850-444-4365
Mon-Fri: 8:00am-5:00pm
<http://www.aveanna.com>

Aveanna Healthcare
2114 Airport Boulevard & Suite 2000
Pensacola, FL 32504
Phone/Teléfono: 850-444-4365
Mon-Fri: 8:00am-5:00pm
<http://www.aveanna.com>

Aveanna Healthcare Pensacola
2065 Airport Boulevard & Suite 400
Pensacola, FL 32504
Phone/Teléfono: 850-444-4365
Mon: 8:00am-5:00pm, Tue-Fri: 8:30am-5:00pm
<http://www.aveanna.com>

Brightstar Care of Pensacola
4300 Bayou Boulevard Suite 8
Pensacola, FL 32504
Phone/Teléfono: 800-850-3904
Mon-Fri: 8:00am-5:00pm
<http://www.brightstarcare.com>

Brightstar Care of Pensacola
Servicing Escambia & Pensacola, FL 32501
Phone/Teléfono: 251-405-6451
Mon-Fri: 8:00am-5:00pm
<http://www.brightstarcare.com>

Family First Homecare of Pensacola
801 W Romana St Suite D
Pensacola, FL 32502
Phone/Teléfono: 800-431-0706
Mon: 8:00am-5:00pm, Tue-Fri: 8:30am-5:00pm

Family First Homecare, LLC
9780 Lantern Road & Suite D
Pensacola, FL 32502
Phone/Teléfono: 850-903-9038
Mon-Fri: 8:00am-5:00pm

Home Care Solutions
25 E Wright Street Suite 2512
Pensacola, FL 32501
Phone/Teléfono: 850-433-0733
Mon-Fri: 8:30am-4:30pm
<http://www.homecarefl.com>

Interim Healthcare of Northwest Florida
1331 Creighton Road Suite A
Pensacola, FL 32504
Phone/Teléfono: 850-474-0767
Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Maxim Healthcare Services Inc
85 West Airport Boulevard & Suite 5
Pensacola, FL 32503
Phone/Teléfono: 850-473-0323
Mon-Fri: 8:00am-5:00pm
<http://www.maxhealth.com>

Maxim Healthcare Services Inc
Servicing Escambia County & Pensacola, FL 32501
Phone/Teléfono: 850-473-0323
Mon-Fri: 8:00am-5:00pm
<http://www.maxhealth.com>

Nursespring of Pensacola LLC
5498 N Davis Highway & Pensacola, FL 32503
Phone/Teléfono: 850-479-8666
Mon: 8:00am-5:00pm, Tue-Fri: 7:00am-5:00pm
<http://www.nursespring.com>

NurseSpring of Pensacola LLC
5500 North Davis Highway & Pensacola, FL 32503
Phone/Teléfono: 850-479-8620
Mon-Fri: 8:00am-5:00pm
<http://www.nursespring.com>

Optimal Home Care LLC
1149 Creighton Road & Suite 5
Pensacola, FL 32504
Phone/Teléfono: 850-359-5916
Open 24 Hours
<https://www.comfortkeepers.com/>

Sonash Home Health Care
1550 Creighton Road & Suite 7
Pensacola, FL 32504
Phone/Teléfono: 850-331-7730
Mon-Fri: 8:00am-5:00pm
<http://www.sonashomehealth.com>

Sonash Home Health Care
201 E GOVERNMENT ST SUITE 10
Pensacola, FL 32502
Phone/Teléfono: 850-331-7730
Mon-Fri: 8:00am-5:00pm
<http://www.sonashomehealth.com>

Sonshine Companion Care LLC
Servicing Escambia County & Pensacola, FL 32501
Phone/Teléfono: 850-764-6638
Mon-Fri: 8:00am-5:00pm
<http://www.sonshinecompanioncare.com>

Sonshine Elder Care, LLC
2110 W Yonge St & Pensacola, FL 32501
Phone/Teléfono: 850-346-0352
Mon-Fri: 8:00am-5:00pm
<http://www.sonshinecompanioncare.com>

Synergy Home Care of Northwest Florida Inc
Servicing Escambia & Pensacola, FL 32501
Phone/Teléfono: 850-687-3965
Mon-Fri: 8:00am-5:00pm
<http://www.synergyhomecare.com>

TLC Caregivers
4400 Bayou Boulevard & Suite 9
Pensacola, FL 32503
Phone/Teléfono: 850-857-0920
Mon-Fri: 8:00am-5:00pm
<http://www.tlccaregivers.com>

Chore Services / Servicios para tareas domésticas

Home Care Solutions
25 E Wright Street Suite 2512
Pensacola, FL 32501
Phone/Teléfono: 850-433-0733
Mon-Fri: 8:30am-4:30pm
<http://www.homecarefl.com>

Nursespring of Pensacola LLC
5498 N Davis Highway & Pensacola, FL 32503
Phone/Teléfono: 850-479-8666
Mon: 8:00am-5:00pm, Tue-Fri: 7:00am-5:00pm
<http://www.nursespring.com>

NurseSpring of Pensacola LLC
5500 North Davis Highway & Pensacola, FL 32503
Phone/Teléfono: 850-479-8620
Mon-Fri: 8:00am-5:00pm
<http://www.nursespring.com>

Custodial Care Facility / Institución para cuidado de apoyo

Gertrude Fowler
100 Pineda Avenue & Pensacola, FL 32503
Phone/Teléfono: 850-432-5044
Mon-Fri: 8:00am-5:00pm

Home Delivered Meals / Comidas entregadas en casa

Council on Aging of West Florida Inc
875 Royce Street
Pensacola, FL 32503
Phone/Teléfono: 850-432-1475
Mon: 8:00am-5:00pm, Tue-Fri: 7:30am-5:30pm, Sat-Sun: Open 24 Hours
<http://www.coawfla.org>

Food With Care
Servicing Escambia & Pensacola, FL 32501
Phone/Teléfono: 407-657-3880
Mon-Thur: 9:00am-4:00pm, Fri: 9:00am-2:30pm
<http://www.foodwithcare.com>

G. A. Food Service, Inc
Servicing Escambia & Pensacola, FL 32501
Phone/Teléfono: 727-873-2211
Mon-Fri: 8:00am-5:00pm
<https://www.sunmeadow.com/>

Mom's Meals
Servicing Escambia & Pensacola, FL 32501
Phone/Teléfono: 866-598-0135
Mon-Fri: 8:00am-5:00pm

In Home Supportive Care / Cuidados paliativos en el hogar

Home Care Solutions
25 E Wright Street Suite 2512
Pensacola, FL 32501
Phone/Teléfono: 850-433-0733
Mon-Fri: 8:30am-4:30pm
<http://www.homecarefl.com>

Minor Home Modifications / Modificaciones Menores En El Hogar

Evolve EMOD LLC
Servicing Escambia & Pensacola, FL 32501
Phone/Teléfono: 844-438-7577
Mon-Fri: 8:00am-5:00pm

Home Sweet Homes of FL Inc
14 Mead Drive & Pensacola, FL 32526
Phone/Teléfono: 850-232-8541
Mon-Fri: 8:00am-5:00pm

MBI Construction
Servicing Escambia Pensacola, FL 32501
Phone/Teléfono: 561-856-7224
Mon-Fri: 8:00am-5:00pm

Phoenix Pro Management, Inc
Servicing Escambia & Pensacola, FL 32501
Phone/Teléfono: 561-236-9384
Mon-Fri: 8:00am-5:00pm

Terrell Sletten Contracting Inc
Servicing Escambia & Pensacola, FL 32501
Phone/Teléfono: 239-910-7579
Mon-Fri: 8:00am-5:00pm

HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

Respite Care / Cuidado de relevo

Aveanna Healthcare
1300 North Palafox Street &
Suite 106
Pensacola, FL 32501
Phone/Teléfono: 850-444-4365
Mon-Fri: 8:00am-5:00pm
<http://www.aveanna.com>

Aveanna Healthcare
2114 Airport Boulevard &
Suite 2000
Pensacola, FL 32504
Phone/Teléfono: 850-444-4365
Mon-Fri: 8:00am-5:00pm
<http://www.aveanna.com>

Aveanna Healthcare Pensacola
2065 Airport Boulevard &
Suite 400
Pensacola, FL 32504
Phone/Teléfono: 850-444-4365
Mon: 8:00am-5:00pm, Tue-Fri:
8:30am-5:00pm
<http://www.aveanna.com>

Brightstar Care of Pensacola
4300 Bayou Boulevard
Suite 8
Pensacola, FL 32504
Phone/Teléfono: 800-850-3904
Mon-Fri: 8:00am-5:00pm
<http://www.brightstarcare.com>

Brightstar Care of Pensacola
Servicing Escambia &
Pensacola, FL 32501
Phone/Teléfono: 251-405-6451
Mon-Fri: 8:00am-5:00pm
<http://www.brightstarcare.com>

Care Staff
2160 Creighton Road &
Pensacola, FL 32504
Phone/Teléfono: 850-475-9000
Mon: 8:00am-5:00pm, Tue-Fri:
8:00am-4:30pm, Sat-Sun: 8:00am-
5:00pm
<http://www.care-staff.com>

**Family First Homecare of
Pensacola**
801 W Romana St
Suite D
Pensacola, FL 32502
Phone/Teléfono: 800-431-0706
Mon: 8:00am-5:00pm, Tue-Fri:
8:30am-5:00pm

Family First Homecare, LLC
9780 Lantern Road &
Suite D
Pensacola, FL 32502
Phone/Teléfono: 850-903-9038
Mon-Fri: 8:00am-5:00pm

Home Care Solutions
25 E Wright Street
Suite 2512
Pensacola, FL 32501
Phone/Teléfono: 850-433-0733
Mon-Fri: 8:30am-4:30pm
<http://www.homecarefl.com>

**Interim Healthcare of Northwest
Florida**
1331 Creighton Road
Suite A
Pensacola, FL 32504
Phone/Teléfono: 850-474-0767
Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

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85 West Airport Boulevard &
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<http://www.maxhealth.com>

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Mon-Fri: 8:00am-5:00pm
<http://www.maxhealth.com>

**Medical Services of Northwest
Florida**
Servicing Escambia &
Pensacola, FL 32501
Phone/Teléfono: 850-936-0400
Mon-Fri: 8:00am-5:00pm
<http://www.mchsi.com>

Noble Senior Living at Pensacola
4916 Mobile Highway &
Pensacola, FL 32506
Phone/Teléfono: 732-403-3151
Mon-Fri: 8:00am-5:00pm

**Northpointe Retirement
Community**
5100 Northpointe Parkway &
Pensacola, FL 32514
Phone/Teléfono: 850-487-1114
Open 24 Hours
<http://www.assistedlivingforyou.com>

**Northpointe Retirement
Community Inc**
Servicing Escambia County &
Pensacola, FL 32501
Phone/Teléfono: 850-478-1114
Open 24 Hours
<http://www.assistedlivingforyou.com>

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<http://www.nursespring.com>

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Pensacola, FL 32504
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<http://www.sonashomehealth.com>

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Pensacola, FL 32502
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Pensacola, FL 32501
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Florida Inc**
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Pensacola, FL 32501
Phone/Teléfono: 850-687-3965
Mon-Fri: 8:00am-5:00pm
<http://www.synergyhomecare.com>

TLC Caregivers
4400 Bayou Boulevard &
Suite 9
Pensacola, FL 32503
Phone/Teléfono: 850-857-0920
Mon-Fri: 8:00am-5:00pm
<http://www.tlccaregivers.com>

**Westpointe Retirement
Community Inc**
5101 Northpointe Parkway &
Pensacola, FL 32514
Phone/Teléfono: 850-484-8383
Open 24 Hours

LONG TERM CARE / CUIDADO A LARGO PLAZO

Adult Day Care / Cuidado diurno para adultos

Council on Aging of West Florida Inc

875 Royce Street
Pensacola, FL 32503
Phone/Teléfono: 850-432-1475
Mon: 8:00am-5:00pm, Tue-Fri:
7:30am-5:30pm, Sat-Sun: Open 24
Hours
<http://www.coawfla.org>

L & L Executive Adult Day Care LLC

3470 Barrancas Ave
Pensacola, FL 32507
Phone/Teléfono: 850-741-3428
Mon-Fri: 8:00am-5:00pm

Assisted Living Facility Services / Servicios de una institución de residencia asistida

Noble Senior Living at Pensacola

4916 Mobile Highway &
Pensacola, FL 32506
Phone/Teléfono: 732-403-3151
Mon-Fri: 8:00am-5:00pm

Northpointe Retirement Community

5100 Northpointe Parkway &
Pensacola, FL 32514
Phone/Teléfono: 850-487-1114
Open 24 Hours
<http://www.assistedlivingforyou.com>

Northpointe Retirement Community Inc

Servicing Escambia County &
Pensacola, FL 32501
Phone/Teléfono: 850-478-1114
Open 24 Hours
<http://www.assistedlivingforyou.com>

Prisyco Manor

8061 Groveland Avenue &
Pensacola, FL 32534
Phone/Teléfono: 850-495-2779
Mon: 8:00am-5:00pm, Tue-Wed:
Open 24 Hours, Thur-Fri: 8:00am-
5:00pm, Sun: Open 24 Hours
<http://www.prisycomanorhome.com>

Shelton Manor INC.

9700 Pensacola Boulevard
Pensacola, FL 32534
Phone/Teléfono: 850-741-3540
Mon-Fri: 8:00am-5:00pm

The Rhema House

2910 Michael Drive &
Pensacola, FL 32505
Phone/Teléfono: 850-602-5725
Mon-Fri: 8:00am-5:00pm

Westpointe Retirement Community Inc

5101 Northpointe Parkway &
Pensacola, FL 32514
Phone/Teléfono: 850-484-8383
Open 24 Hours

Windermere Memory Care Inc

7901 Kipling Street &
Pensacola, FL 32514
Phone/Teléfono: 850-418-6690
Open 24 Hours
<http://www.windermereinc.com>

HEARING / SERVICIOS DE AUDICIÓN

To coordinate hearing services Members can:

- 1. Contact their Case Manager or*
- 2. Sunshine Health's Member Services at 866-796-0530.*

Para coordinar los servicios de audición los Miembros pueden:

- 1. Comunicarse con su Administrador de Casos o*
- 2. con el Departamento de Servicios para los Miembros de Sunshine Health al 866-796-05*

NON EMERGENT TRANSPORTATION / TRANSPORTE NO EMERGENTE

Sunshine Health offers transportation to covered healthcare/dental appointments. Members can call one of the following providers directly:

Logisticare - 24-Hours (One Business Day) in advance at 1-877-659-8414.

****Urgent appointments will be verified with the provider before transportation is scheduled. Please have your provider's name, address and phone number along with the appointment date and time before calling to schedule transportation.*

Sunshine Health ofrece el servicio de transporte para citas médicas/odontológicas cubiertas por el seguro médico. Los Afiliados pueden llamar al siguiente proveedor directamente:

LogistiCare - 24 Horas (Un Día Hábil) de antelación al 1-877-659-8414.

****Las citas urgentes serán verificadas con el proveedor antes de que el transporte sea programado. Por favor, tenga el nombre, dirección y número telefónico de su proveedor, junto con la fecha y hora de la cita antes de llamar para programar el transporte*

SKILLED NURSING FACILITY / INSTITUCIONES DE ENFERMERÍA ESPECIALIZADA

**Skilled Nursing Facility /
Instituciones de enfermería
especializada**

Crestview Rehabilitation Center

LLC

1849 First Avenue East &
Crestview, FL 32539
Phone/Teléfono: 850-682-5322
Open 24 Hours
<http://www.crestviewrehabilitation.com>

Emerald Coast Center

114 3rd Street SE &
Fort Walton Beach, FL 32548
Phone/Teléfono: 850-243-6134
Open 24 Hours
<https://emeraldcoasthealthandrehab.com/>

Fort Walton Rehabilitation Center

1 LBJ Senior Drive &
Fort Walton Beach, FL 32547
Phone/Teléfono: 850-863-2066
Open 24 Hours
<http://www.fortwaltonrehab.com>

Shoal Creek Rehabilitation Center

500 Hospital Drive &
Crestview, FL 32539
Phone/Teléfono: 850-689-3146
Open 24 Hours

The Manor At Blue water Bay

1500 White Point Road &
Niceville, FL 32578
Phone/Teléfono: 850-897-5592
Open 24 Hours
<http://www.manoratbwb.com>

The Manor At Bluewater Bay

1500 White Point Road &
Niceville, FL 32578
Phone/Teléfono: 850-897-5592
Open 24 Hours

Westwood Operations, LLC

1001 Mar Walt Drive
Fort Walton Beach, FL 32547
Phone/Teléfono: 850-863-5174
Open 24 Hours

HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

Adult Companion / Acompañante para adultos

Aveanna Healthcare
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-444-4365
 Mon-Fri: 8:00am-5:00pm
<http://www.aveanna.com>

Brightstar Care of Pensacola
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 251-405-6451
 Mon-Fri: 8:00am-5:00pm
<http://www.brightstarcare.com>

Elder Home Care
 207 Hospital Drive NE
 Fort Walton Beach, FL 32548
 Phone/Teléfono: 850-833-9165
 Mon-Fri: 8:00am-4:00pm
<http://www.elder-services.org>

Home Care Solutions
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Interim Healthcare of Northwest Florida
 339 NW Racetrack Rd
 Suite 16
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-243-1152
 Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Interim Healthcare of NorthWest Florida Inc
 339 NW Racetrack Road &
 Suite 16
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-243-1152
 Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Interim Healthcare of NorthWest Florida Inc
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-243-1152
 Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Maxim Healthcare Services Inc
 Servicing Okaloosa County &
 Ft Walton Bch, FL 32547
 Phone/Teléfono: 850-473-0323
 Mon-Fri: 8:00am-5:00pm
<http://www.maxhealth.com>

Nursespring of Pensacola LLC
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-479-8666
 Mon-Fri: 8:00am-5:00pm
<http://www.nursespring.com>

Sonshine Elder Care, LLC
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-346-0352
 Mon-Fri: 8:00am-5:00pm
<http://www.sonshinecompanioncare.com>

Synergy Home Care of Northwest Florida Inc
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-687-3965
 Mon-Fri: 8:00am-5:00pm
<http://www.synergyhomecare.com>

Chore Services / Servicios para tareas domésticas

Home Care Solutions
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Nursespring of Pensacola LLC
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-479-8666
 Mon-Fri: 8:00am-5:00pm
<http://www.nursespring.com>

Home Delivered Meals / Comidas entregadas en casa

Elder Home Care
 207 Hospital Drive NE
 Fort Walton Beach, FL 32548
 Phone/Teléfono: 850-833-9165
 Mon-Fri: 8:00am-4:00pm
<http://www.elder-services.org>

Food With Care
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 407-657-3880
 Mon-Thur: 9:00am-4:00pm, Fri:
 9:00am-2:30pm
<http://www.foodwithcare.com>

G. A. Food Service, Inc
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 727-873-2211
 Mon-Fri: 8:00am-5:00pm
<https://www.sunmeadow.com/>

Mom's Meals
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 866-598-0135
 Mon-Fri: 8:00am-5:00pm

In Home Supportive Care / Cuidados paliativos en el hogar

Home Care Solutions
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Minor Home Modifications / Modificaciones Menores En El Hogar

Evolve EMOD LLC
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 844-438-7577
 Mon-Fri: 8:00am-5:00pm

MBI Construction
 Servicing Okaloosa
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 561-856-7224
 Mon-Fri: 8:00am-5:00pm

Phoenix Pro Management, Inc
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 561-236-9384
 Mon-Fri: 8:00am-5:00pm

Spears Environmental Inc
 840 N Ferdon Boulevard &
 Crestview, FL 32536
 Phone/Teléfono: 850-682-5354
 Mon-Fri: 8:00am-5:00pm
<http://www.spearspestcontrol.com>

Terrell Sletten Contracting Inc
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 239-910-7579
 Mon-Fri: 8:00am-5:00pm

Respite Care / Cuidado de relevo

Aveanna Healthcare
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-444-4365
 Mon-Fri: 8:00am-5:00pm
<http://www.aveanna.com>

Brightstar Care of Pensacola
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 251-405-6451
 Mon-Fri: 8:00am-5:00pm
<http://www.brightstarcare.com>

Crestview Manor
 603 North Pearl Street &
 Crestview, FL 32536
 Phone/Teléfono: 850-689-7850
 Open 24 Hours

Crestview Manor and Twin Cities Pavilion
 207 Hospital Drive
 Fort Walton Beach, FL 32548
 Phone/Teléfono: 850-833-9165
 Open 24 Hours

Elder Home Care
 207 Hospital Drive NE
 Fort Walton Beach, FL 32548
 Phone/Teléfono: 850-833-9165
 Mon-Fri: 8:00am-4:00pm
<http://www.elder-services.org>

H Bay Ministries Inc Db a Superior Residences of Niceville
 2300 N Partin Drive &
 Niceville, FL 32578
 Phone/Teléfono: 850-897-2244
 Open 24 Hours

Home Care Solutions
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Interim Healthcare of Northwest Florida
 339 NW Racetrack Rd
 Suite 16
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-243-1152
 Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Interim Healthcare of NorthWest Florida Inc
 339 NW Racetrack Road &
 Suite 16
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-243-1152
 Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Interim Healthcare of NorthWest Florida Inc
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-243-1152
 Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Maxim Healthcare Services Inc
 Servicing Okaloosa County &
 Ft Walton Bch, FL 32547
 Phone/Teléfono: 850-473-0323
 Mon-Fri: 8:00am-5:00pm
<http://www.maxhealth.com>

Medical Services of Northwest Florida
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-936-0400
 Mon-Fri: 8:00am-5:00pm
<http://www.mchsi.com>

Northpointe Retirement Community Inc
 Servicing Okaloosa County &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-478-1114
 Open 24 Hours
<http://www.assistedlivingforyou.com>

Nursespring of Pensacola LLC
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-479-8666
 Mon-Fri: 8:00am-5:00pm
<http://www.nursespring.com>

HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

Respite Care / Cuidado de relevo cont.

Sonshine Elder Care, LLC
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-346-0352
 Mon-Fri: 8:00am-5:00pm
<http://www.sonshinecompanioncare.com>

Superior Residences of Niceville
 2300 N Partin Drive &
 Niceville, FL 32578
 Phone/Teléfono: 850-897-2244
 Mon-Fri: 8:00am-5:00pm
<http://www.superioralf.com>

Synergy Home Care of Northwest Florida Inc
 Servicing Okaloosa &
 Fort Walton Beach, FL 32547
 Phone/Teléfono: 850-687-3965
 Mon-Fri: 8:00am-5:00pm
<http://www.synergyhomecare.com>

Twin Cities Pavilion
 1053 John Sims Parkway
 Niceville, FL 32578
 Phone/Teléfono: 850-833-9212
 Open 24 Hours
<http://www.elder-services.org>

LONG TERM CARE / CUIDADO A LARGO PLAZO

Adult Day Care / Cuidado diurno para adultos

Crestview Manor
603 North Pearl Street &
Crestview, FL 32536
Phone/Teléfono: 850-689-7850
Open 24 Hours

Crestview Manor and Twin Cities Pavilion
207 Hospital Drive
Fort Walton Beach, FL 32548
Phone/Teléfono: 850-833-9165
Open 24 Hours

H Bay Ministries Inc Dba Superior Residences of Niceville
2300 N Partin Drive &
Niceville, FL 32578
Phone/Teléfono: 850-897-2244
Open 24 Hours

Superior Residences of Niceville
2300 N Partin Drive &
Niceville, FL 32578
Phone/Teléfono: 850-897-2244
Mon-Fri: 8:00am-5:00pm
<http://www.superioralf.com>

Twin Cities Pavilion
1053 John Sims Parkway
Niceville, FL 32578
Phone/Teléfono: 850-833-9212
Open 24 Hours
<http://www.elder-services.org>

Assisted Living Facility Services / Servicios de una institución de residencia asistida

Crestview Manor
603 North Pearl Street &
Crestview, FL 32536
Phone/Teléfono: 850-689-7850
Open 24 Hours

Crestview Manor and Twin Cities Pavilion
207 Hospital Drive
Fort Walton Beach, FL 32548
Phone/Teléfono: 850-833-9165
Open 24 Hours

H Bay Ministries Inc Dba Superior Residences of Niceville
2300 N Partin Drive &
Niceville, FL 32578
Phone/Teléfono: 850-897-2244
Open 24 Hours

Northpointe Retirement Community Inc
Servicing Okaloosa County &
Fort Walton Beach, FL 32547
Phone/Teléfono: 850-478-1114
Open 24 Hours
<http://www.assistedlivingforyou.com>

Superior Residences of Niceville

2300 N Partin Drive &
Niceville, FL 32578
Phone/Teléfono: 850-897-2244
Mon-Fri: 8:00am-5:00pm
<http://www.superioralf.com>

Twin Cities Pavilion
1053 John Sims Parkway
Niceville, FL 32578
Phone/Teléfono: 850-833-9212
Open 24 Hours
<http://www.elder-services.org>

HEARING / SERVICIOS DE AUDICIÓN

To coordinate hearing services Members can:

- 1. Contact their Case Manager or*
- 2. Sunshine Health's Member Services at 866-796-0530.*

Para coordinar los servicios de audición los Miembros pueden:

- 1. Comunicarse con su Administrador de Casos o*
- 2. con el Departamento de Servicios para los Miembros de Sunshine Health al 866-796-05*

NON EMERGENT TRANSPORTATION / TRANSPORTE NO EMERGENTE

Sunshine Health offers transportation to covered healthcare/dental appointments. Members can call one of the following providers directly:

Logisticare - 24-Hours (One Business Day) in advance at 1-877-659-8414.

****Urgent appointments will be verified with the provider before transportation is scheduled. Please have your provider's name, address and phone number along with the appointment date and time before calling to schedule transportation.*

Sunshine Health ofrece el servicio de transporte para citas médicas/odontológicas cubiertas por el seguro médico. Los Afiliados pueden llamar al siguiente proveedor directamente:

LogistiCare - 24 Horas (Un Día Hábil) de antelación al 1-877-659-8414.

****Las citas urgentes serán verificadas con el proveedor antes de que el transporte sea programado. Por favor, tenga el nombre, dirección y número telefónico de su proveedor, junto con la fecha y hora de la cita antes de llamar para programar el transporte*

SKILLED NURSING FACILITY / INSTITUCIONES DE ENFERMERÍA ESPECIALIZADA

**Skilled Nursing Facility /
Instituciones de enfermería
especializada**

Pruitt Health Santa Rosa
5530 Northrup Road &
Milton, FL 32570
Phone/Teléfono: 850-983-8888
Mon-Fri: 8:00am-5:00pm, Sat-Sun:
Open 24 Hours

PruittHealth Santa Rosa
5530 Northrop Road &
Milton, FL 32570
Phone/Teléfono: 850-983-8888
Open 24 Hours
<http://www.pruithhealth.com>

Sandy Ridge Snf Operations Llc
5360 Glover Lane
Milton, FL 32570
Phone/Teléfono: 850-626-9225
Mon: 8:00am-5:00pm, Tue-Wed:
Open 24 Hours, Thur-Fri: 8:00am-
5:00pm, Sun: Open 24 Hours

HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

Adult Companion / Acompañante para adultos

Aveanna Healthcare
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-444-4365
 Mon-Fri: 8:00am-5:00pm
<http://www.aveanna.com>

Better Healthcare LLC
 7552 Navarre Parkway & Unit 25
 Navarre, FL 32566
 Phone/Teléfono: 800-394-0005
 Mon-Fri: 8:00am-5:00pm

Better Healthcare LLC
 913 Gulfbreeze Parkway & Suite 40
 Gulf Breeze, FL 32561
 Phone/Teléfono: 800-394-0005
 Mon-Fri: 9:00am-5:00pm
<http://www.betterhealthcarellc.com>

Home Care Solutions
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Interim Healthcare of NorthWest Florida Inc
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-474-0767
 Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Maxim Healthcare Services Inc
 Servicing Santa Rosa County & Milton, FL 32570
 Phone/Teléfono: 850-473-0323
 Mon-Fri: 8:00am-5:00pm
<http://www.maxhealth.com>

Nursespring of Pensacola LLC
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-479-8666
 Mon-Fri: 8:00am-5:00pm
<http://www.nursespring.com>

Sonshine Elder Care, LLC
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-346-0352
 Mon-Fri: 8:00am-5:00pm
<http://www.sonshinecompanioncare.com>

Synergy Home Care of Northwest Florida Inc
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-687-3965
 Mon-Fri: 8:00am-5:00pm
<http://www.synergyhomecare.com>

TLC Caregivers
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-857-0959
 Mon-Fri: 8:00am-5:00pm
<http://www.tlccaregivers.com>

Chore Services / Servicios para tareas domésticas

Home Care Solutions
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Nursespring of Pensacola LLC
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-479-8666
 Mon-Fri: 8:00am-5:00pm
<http://www.nursespring.com>

Home Delivered Meals / Comidas entregadas en casa

Council on Aging of West Florida Inc
 Servicing Santa Rosa County & Milton, FL 32570
 Phone/Teléfono: 850-432-1475
 Mon-Fri: 8:00am-5:00pm
<http://www.coawfla.org>

Food With Care
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 407-657-3880
 Mon-Thur: 9:00am-4:00pm, Fri: 9:00am-2:30pm
<http://www.foodwithcare.com>

G. A. Food Service, Inc
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 727-873-2211
 Mon-Fri: 8:00am-5:00pm
<https://www.sunmeadow.com/>

Mom's Meals
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 866-598-0135
 Mon-Fri: 8:00am-5:00pm

In Home Supportive Care / Cuidados paliativos en el hogar

Home Care Solutions
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Minor Home Modifications / Modificaciones Menores En El Hogar

Evolve EMOD LLC
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 844-438-7577
 Mon-Fri: 8:00am-5:00pm

MBI Construction
 Servicing Santa Rosa Milton, FL 32570
 Phone/Teléfono: 561-856-7224
 Mon-Fri: 8:00am-5:00pm

Phoenix Pro Management, Inc
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 561-236-9384
 Mon-Fri: 8:00am-5:00pm

Terrell Sletten Contracting Inc
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 239-910-7579
 Mon-Fri: 8:00am-5:00pm

Respite Care / Cuidado de relevo

Aveanna Healthcare
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-444-4365
 Mon-Fri: 8:00am-5:00pm
<http://www.aveanna.com>

Berryhill Retirement Center
 5544 Swanner Road & Milton, FL 32570
 Phone/Teléfono: 850-623-6550
 Open 24 Hours

Better Healthcare LLC
 7552 Navarre Parkway & Unit 25
 Navarre, FL 32566
 Phone/Teléfono: 800-394-0005
 Mon-Fri: 8:00am-5:00pm

Better Healthcare LLC
 913 Gulfbreeze Parkway & Suite 40
 Gulf Breeze, FL 32561
 Phone/Teléfono: 800-394-0005
 Mon-Fri: 9:00am-5:00pm
<http://www.betterhealthcarellc.com>

Home Care Solutions
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Interim Healthcare of NorthWest Florida Inc
 Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-474-0767
 Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Maxim Healthcare Services Inc
 Servicing Santa Rosa County & Milton, FL 32570
 Phone/Teléfono: 850-473-0323
 Mon-Fri: 8:00am-5:00pm
<http://www.maxhealth.com>

Medical Services of Northwest Florida Inc

8974 Navarre Parkway
 Navarre, FL 32566
 Phone/Teléfono: 850-233-3384
 Mon-Fri: 8:00am-5:00pm
<http://www.mchsi.com>

Medical Services of Northwest Florida, Inc

8974 Navarre Parkway & Navarre, FL 32566
 Phone/Teléfono: 850-936-0400
 Mon-Fri: 8:00am-5:00pm
<http://www.mchsi.com>

Northpointe Retirement Community Inc

Servicing Santa Rosa County & Milton, FL 32570
 Phone/Teléfono: 850-478-1114
 Open 24 Hours
<http://www.assistedlivingforyou.com>

Nursespring of Pensacola LLC

Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-479-8666
 Mon-Fri: 8:00am-5:00pm
<http://www.nursespring.com>

Sonshine Elder Care, LLC

Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-346-0352
 Mon-Fri: 8:00am-5:00pm
<http://www.sonshinecompanioncare.com>

Synergy Home Care of Northwest Florida Inc

Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-687-3965
 Mon-Fri: 8:00am-5:00pm
<http://www.synergyhomecare.com>

The Terrace at Ivey Acres

3964 Florida Avenue & Jay, FL 32565
 Phone/Teléfono: 850-675-4000
 Open 24 Hours
<http://www.theterraceatveyacres.com>

The Villas at Gulf Breeze Inc

101 McAbee Court & Gulf Breeze, FL 32561
 Phone/Teléfono: 850-934-1061
 Open 24 Hours
<http://www.watermarkofgulfbreeze.com>

TLC Caregivers

Servicing Santa Rosa & Milton, FL 32570
 Phone/Teléfono: 850-857-0959
 Mon-Fri: 8:00am-5:00pm
<http://www.tlccaregivers.com>

HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

Respite Care / Cuidado de relevo cont.

Whispering Pines Assisted Living LLC
204 Northcliffe Drive &
Gulf Breeze, FL 32561
Phone/Teléfono: 850-542-7650
Mon-Fri: 8:00am-5:00pm
<http://www.wpalf.com>

LONG TERM CARE / CUIDADO A LARGO PLAZO

Adult Day Care / Cuidado diurno para adultos

Berryhill Retirement Center

5544 Swanner Road &
Milton, FL 32570
Phone/Teléfono: 850-623-6550
Open 24 Hours

Council on Aging of West Florida Inc

Servicing Santa Rosa County &
Milton, FL 32570
Phone/Teléfono: 850-432-1475
Mon-Fri: 8:00am-5:00pm
<http://www.coawfla.org>

The Terrace at Ivey Acres

3964 Florida Avenue &
Jay, FL 32565
Phone/Teléfono: 850-675-4000
Open 24 Hours
<http://www.theterraceiveyacres.com>

Assisted Living Facility Services / Servicios de una institución de residencia asistida

Berryhill Retirement Center

5544 Swanner Road &
Milton, FL 32570
Phone/Teléfono: 850-623-6550
Open 24 Hours

Northpointe Retirement Community Inc

Servicing Santa Rosa County &
Milton, FL 32570
Phone/Teléfono: 850-478-1114
Open 24 Hours
<http://www.assistedlivingforyou.com>

South Seas ALF

101 McAbee Court
Gulf Breeze, FL 32561
Phone/Teléfono: 850-934-1061
Open 24 Hours

The Terrace at Ivey Acres

3964 Florida Avenue &
Jay, FL 32565
Phone/Teléfono: 850-675-4000
Open 24 Hours
<http://www.theterraceiveyacres.com>

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204 Northcliffe Drive &
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Phone/Teléfono: 850-542-7650
Mon-Fri: 8:00am-5:00pm
<http://www.wpalf.com>

HEARING / SERVICIOS DE AUDICIÓN

To coordinate hearing services Members can:

- 1. Contact their Case Manager or*
- 2. Sunshine Health's Member Services at 866-796-0530.*

Para coordinar los servicios de audición los Miembros pueden:

- 1. Comunicarse con su Administrador de Casos o*
- 2. con el Departamento de Servicios para los Miembros de Sunshine Health al 866-796-05*

NON EMERGENT TRANSPORTATION / TRANSPORTE NO EMERGENTE

Sunshine Health offers transportation to covered healthcare/dental appointments. Members can call one of the following providers directly:

Logisticare - 24-Hours (One Business Day) in advance at 1-877-659-8414.

****Urgent appointments will be verified with the provider before transportation is scheduled. Please have your provider's name, address and phone number along with the appointment date and time before calling to schedule transportation.*

Sunshine Health ofrece el servicio de transporte para citas médicas/odontológicas cubiertas por el seguro médico. Los Afiliados pueden llamar al siguiente proveedor directamente:

LogistiCare - 24 Horas (Un Día Hábil) de antelación al 1-877-659-8414.

****Las citas urgentes serán verificadas con el proveedor antes de que el transporte sea programado. Por favor, tenga el nombre, dirección y número telefónico de su proveedor, junto con la fecha y hora de la cita antes de llamar para programar el transporte*

SKILLED NURSING FACILITY / INSTITUCIONES DE ENFERMERÍA ESPECIALIZADA

**Skilled Nursing Facility /
Instituciones de enfermería
especializada**

**Grand Boulevard Health and
Rehabilitation Center**
138 Sandestin Lane
Miramar Beach, FL 32550
Phone/Teléfono: 850-267-2887
Open 24 Hours
<http://www.grandboulevardhcr.com>

**Grand Boulevard Health and
Rehabilitation Center**
138 Sandestin Lane &
Miramar Beach, FL 32550
Phone/Teléfono: 850-267-3718
Open 24 Hours

HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

Adult Companion / Acompañante para adultos

Aveanna Healthcare
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 850-444-4365
 Mon-Fri: 8:00am-5:00pm
<http://www.aveanna.com>

Brightstar Care of Pensacola
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 251-405-6451
 Mon-Fri: 8:00am-5:00pm
<http://www.brightstarcare.com>

Home Care Solutions
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Interim Healthcare of NorthWest Florida Inc
 Servicing Walton
 Freeport, FL 32439
 Phone/Teléfono: 850-243-1152
 Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Maxim Healthcare Services Inc
 Servicing Walton County &
 Freeport, FL 32439
 Phone/Teléfono: 850-473-0323
 Mon-Fri: 8:00am-5:00pm
<http://www.maxhealth.com>

Nursespring of Pensacola LLC
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 850-479-8666
 Mon-Fri: 8:00am-5:00pm
<http://www.nursespring.com>

Sonshine Companion Care LLC
 Servicing Walton County &
 Freeport, FL 32439
 Phone/Teléfono: 850-764-6638
 Mon-Fri: 8:00am-5:00pm
<http://www.sonshinecompanioncare.com>

Synergy Home Care of Northwest Florida Inc
 141 Mack Bayou Loop
 Suite 303
 Santa Rosa Beach, FL 32459
 Phone/Teléfono: 850-687-3965
 Mon-Fri: 8:00am-5:00pm
<http://www.synergyhomecare.com>

Chore Services / Servicios para tareas domésticas

Home Care Solutions
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Nursespring of Pensacola LLC
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 850-479-8666
 Mon-Fri: 8:00am-5:00pm
<http://www.nursespring.com>

Home Delivered Meals / Comidas entregadas en casa

Food With Care
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 407-657-3880
 Mon-Thur: 9:00am-4:00pm, Fri:
 9:00am-2:30pm
<http://www.foodwithcare.com>

G. A. Food Service, Inc
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 727-873-2211
 Mon-Fri: 8:00am-5:00pm
<https://www.sunmeadow.com/>

Mom's Meals
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 866-598-0135
 Mon-Fri: 8:00am-5:00pm

In Home Supportive Care / Cuidados paliativos en el hogar

Home Care Solutions
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

Minor Home Modifications / Modificaciones Menores En El Hogar

Evolve EMOD LLC
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 844-438-7577
 Mon-Fri: 8:00am-5:00pm

MBI Construction
 Servicing Walton
 Freeport, FL 32439
 Phone/Teléfono: 561-856-7224
 Mon-Fri: 8:00am-5:00pm

Phoenix Pro Management, Inc
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 561-236-9384
 Mon-Fri: 8:00am-5:00pm

Terrell Sletten Contracting Inc
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 239-910-7579
 Mon-Fri: 8:00am-5:00pm

Respite Care / Cuidado de relevo

Aveanna Healthcare
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 850-444-4365
 Mon-Fri: 8:00am-5:00pm
<http://www.aveanna.com>

Brightstar Care of Pensacola
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 251-405-6451
 Mon-Fri: 8:00am-5:00pm
<http://www.brightstarcare.com>

Home Care Solutions
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 850-433-0733
 Mon-Fri: 8:00am-5:00pm
<http://www.homecarefl.com>

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 Servicing Walton
 Freeport, FL 32439
 Phone/Teléfono: 850-243-1152
 Mon-Fri: 8:00am-5:00pm
<http://www.interimhealthcare.com>

Maxim Healthcare Services Inc
 Servicing Walton County &
 Freeport, FL 32439
 Phone/Teléfono: 850-473-0323
 Mon-Fri: 8:00am-5:00pm
<http://www.maxhealth.com>

Medical Services of Northwest Florida
 Servicing Walton &
 Freeport, FL 32439
 Phone/Teléfono: 850-936-0400
 Mon-Fri: 8:00am-5:00pm
<http://www.mchsi.com>

Northpointe Retirement Community Inc
 Servicing Walton County &
 Freeport, FL 32439
 Phone/Teléfono: 850-478-1114
 Open 24 Hours
<http://www.assistedlivingforyou.com>

Nursespring of Pensacola LLC
 Servicing Walton &
 Freeport, FL 32439
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/ Servicios de una institución de
residencia asistida**

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****Las citas urgentes serán verificadas con el proveedor antes de que el transporte sea programado. Por favor, tenga el nombre, dirección y número telefónico de su proveedor, junto con la fecha y hora de la cita antes de llamar para programar el transporte*

Arcadia Health and Rehabilitation Center (Skilled Nursing Facility / Instituciones de enfermería especializada).....7	Family First HomeCare, LLC (Respite Care / Cuidado de relevo)..... 9	Noble Senior Living at Pensacola (Assisted Living Facility Services / Servicios de una institución de residencia asistida)..... 10
Assisting Seniors LLC (Adult Companion / Acompañante para adultos).....8	Family First HomeCare of Pensacola (Adult Companion / Acompañante para adultos) 8	Noble Senior Living at Pensacola (Respite Care / Cuidado de relevo) 9
Aveanna Healthcare (Adult Companion / Acompañante para adultos).....8, 13, 18, 23	Family First HomeCare of Pensacola (Respite Care / Cuidado de relevo) 9	Northpointe Retirement Community (Assisted Living Facility Services / Servicios de una institución de residencia asistida)..... 10
Aveanna Healthcare Pensacola (Adult Companion / Acompañante para adultos) 8	Food With Care (Home Delivered Meals / Comidas entregadas en casa).....8, 13, 18, 23	Northpointe Retirement Community Inc (Assisted Living Facility Services / Servicios de una institución de residencia asistida)..... 10, 15, 20, 24
Aveanna Healthcare Pensacola (Respite Care / Cuidado de relevo)..... 9	Fort Walton Rehabilitation Center (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 12	Northpointe Retirement Community (Respite Care / Cuidado de relevo) 9, 13, 18, 23
Aveanna Healthcare (Respite Care / Cuidado de relevo)..... 9, 13, 18, 23	G. A. Food Service, Inc (Home Delivered Meals / Comidas entregadas en casa).....8, 13, 18, 23	Northpointe Retirement Community (Respite Care / Cuidado de relevo) 9
Bayside Health and Rehabilitation Center (Skilled Nursing Facility / Instituciones de enfermería especializada).....7	Gertrude Fowler (Custodial Care Facility / Institución para cuidado de apoyo)..... 8	Nursespring of Pensacola LLC (Adult Companion / Acompañante para adultos) 8, 13, 18, 23
Berryhill Retirement Center (Adult Day Care / Cuidado diurno para adultos).....20	Grand Boulevard Health and Rehabilitation Center (Skilled Nursing Facility / Instituciones de enfermería especializada) 22	NurseSpring of Pensacola LLC (Chore Services / Servicios para tareas domésticas) 8, 13, 18, 23
Berryhill Retirement Center (Assisted Living Facility Services / Servicios de una institución de residencia asistida).....20	H Bay Ministries Inc Dba Superior Residences of Niceville (Adult Day Care / Cuidado diurno para adultos)..... 15	NurseSpring of Pensacola LLC (Chore Services / Servicios para tareas domésticas)..... 8
Berryhill Retirement Center (Respite Care / Cuidado de relevo)..... 18	H Bay Ministries Inc Dba Superior Residences of Niceville (Assisted Living Facility Services / Servicios de una institución de residencia asistida) 15	NurseSpring of Pensacola LLC (Respite Care / Cuidado de relevo).....9, 13, 18, 23
Better Healthcare LLC (Adult Companion / Acompañante para adultos)..... 18	H Bay Ministries Inc Dba Superior Residences of Niceville (Respite Care / Cuidado de relevo)..... 13	NurseSpring of Pensacola LLC (Respite Care / Cuidado de relevo)..... 9
Better Healthcare LLC (Respite Care / Cuidado de relevo)..... 18	Home Care Solutions (Adult Companion / Acompañante para adultos).....8, 13, 18, 23	Optimal Home Care LLC (Adult Companion / Acompañante para adultos)..... 8
Brightstar Care of Pensacola (Adult Companion / Acompañante para adultos) 8, 13, 23	Home Care Solutions (Chore Services / Servicios para tareas domésticas) 8, 13, 18, 23	Optimal Home Care LLC (Respite Care / Cuidado de relevo)..... 9
Brightstar Care of Pensacola (Respite Care / Cuidado de relevo)..... 9, 13, 23	Home Care Solutions (In Home Supportive Care / Cuidados paliativos en el hogar).....8, 13, 18, 23	Phoenix Pro Management, Inc (Minor Home Modifications / Modificaciones Menores En El Hogar) 8, 13, 18, 23
Care Staff (Respite Care / Cuidado de relevo) .. 9	Home Care Solutions (Respite Care / Cuidado de relevo).....9, 13, 18, 23	Prisyc Manor (Assisted Living Facility Services / Servicios de una institución de residencia asistida) 10
Century Snf Operations Llc (Skilled Nursing Facility / Instituciones de enfermería especializada).....7	Home Sweet Homes of FL Inc (Minor Home Modifications / Modificaciones Menores En El Hogar) 8	Pruitt Health Santa Rosa (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 17
Council on Aging of West Florida Inc (Adult Day Care / Cuidado diurno para adultos)..... 10, 20	Interim Healthcare of Northwest Florida (Adult Companion / Acompañante para adultos)..... 8, 13	PruittHealth Santa Rosa (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 17
Council on Aging of West Florida Inc (Home Delivered Meals / Comidas entregadas en casa) 8, 18	Interim Healthcare of NorthWest Florida Inc (Adult Companion / Acompañante para adultos).....13, 18, 23	Rehabilitation Center at Park Place LLC (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 7
Crestview Manor (Adult Day Care / Cuidado diurno para adultos)..... 15	Interim Healthcare of NorthWest Florida Inc (Respite Care / Cuidado de relevo) ..13, 18, 23	Rehabilitation Center at Park Place (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 7
Crestview Manor and Twin Cities Pavilion (Adult Day Care / Cuidado diurno para adultos)..... 15	Interim Healthcare of Northwest Florida (Respite Care / Cuidado de relevo) 9, 13	Sandy Ridge Snf Operations Llc (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 17
Crestview Manor and Twin Cities Pavilion (Assisted Living Facility Services / Servicios de una institución de residencia asistida) 15	Life Care Center of Pensacola (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 7	Shelton Manor INC. (Assisted Living Facility Services / Servicios de una institución de residencia asistida) 10
Crestview Manor and Twin Cities Pavilion (Respite Care / Cuidado de relevo) 13	Living Center of Pensacola (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 7	Shoal Creek Rehabilitation Center (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 12
Crestview Manor (Assisted Living Facility Services / Servicios de una institución de residencia asistida) 15	L & L Executive Adult Day Care LLC (Adult Day Care / Cuidado diurno para adultos).... 10	Solaris Healthcare Pensacola (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 7
Crestview Manor (Respite Care / Cuidado de relevo)..... 13	Maxim Healthcare Services Inc (Adult Companion / Acompañante para adultos).....8, 13, 18, 23	Sonahome Health Care (Adult Companion / Acompañante para adultos)..... 8
Crestview Rehabilitation Center LLC (Skilled Nursing Facility / Instituciones de enfermería especializada)..... 12	Maxim Healthcare Services Inc (Respite Care / Cuidado de relevo).....9, 13, 18, 23	Sonahome Health Care (Respite Care / Cuidado de relevo)..... 9
Elder Home Care (Adult Companion / Acompañante para adultos)..... 13	MBI Construction (Minor Home Modifications / Modificaciones Menores En El Hogar) 8, 13, 18, 23	Sonshine Companion Care LLC (Adult Companion / Acompañante para adultos)..... 8, 23
Elder Home Care (Home Delivered Meals / Comidas entregadas en casa)..... 13	Medical Services of Northwest Florida Inc (Respite Care / Cuidado de relevo) 18	Sonshine Companion Care LLC (Respite Care / Cuidado de relevo)..... 9, 23
Elder Home Care (Respite Care / Cuidado de relevo)..... 13	Medical Services of Northwest Florida, Inc (Respite Care / Cuidado de relevo) 18	
Emerald Coast Center (Skilled Nursing Facility / Instituciones de enfermería especializada) ... 12	Medical Services of Northwest Florida (Respite Care / Cuidado de relevo) 9, 13, 23	
Evolve EMOD LLC (Minor Home Modifications / Modificaciones Menores En El Hogar) 8, 13, 18, 23	Mom's Meals (Home Delivered Meals / Comidas entregadas en casa)..... 8, 13, 18, 23	
Family First HomeCare, LLC (Adult Companion / Acompañante para adultos) 8		

Sonshine Elder Care, LLC (Adult Companion / Acompañante para adultos).....	8, 13, 18	Westpointe Retirement Community Inc (Respite Care / Cuidado de relevo)	9
Sonshine Elder Care, LLC (Respite Care / Cuidado de relevo).....	9, 18	Westwood Operations, LLC (Skilled Nursing Facility / Instituciones de enfermería especializada).....	12
Sonshine Elder Care, LLC (Respite Care / Cuidado de relevo).....	14	Whispering Pines Assisted Living LLC (Assisted Living Facility Services / Servicios de una institución de residencia asistida).....	20
South Seas ALF (Assisted Living Facility Services / Servicios de una institución de residencia asistida)	20	Whispering Pines Assisted Living LLC (Respite Care / Cuidado de relevo)	19
Spears Environmental Inc (Minor Home Modifications / Modificaciones Menores En El Hogar)	13	Willowbrooke Court at Azalea Trace (Skilled Nursing Facility / Instituciones de enfermería especializada).....	7
Superior Residences of Niceville (Adult Day Care / Cuidado diurno para adultos)	15	Windermere Memory Care Inc (Assisted Living Facility Services / Servicios de una institución de residencia asistida).....	10
Superior Residences of Niceville (Assisted Living Facility Services / Servicios de una institución de residencia asistida).....	15		
Superior Residences of Niceville (Respite Care / Cuidado de relevo).....	14		
Synergy Home Care of Northwest Florida Inc (Adult Companion / Acompañante para adultos).....	8, 13, 18, 23		
Synergy Home Care of Northwest Florida Inc (Respite Care / Cuidado de relevo)	9, 18, 23		
Synergy Home Care of Northwest Florida Inc (Respite Care / Cuidado de relevo)	14		
Terrell Sletten Contracting Inc (Minor Home Modifications / Modificaciones Menores En El Hogar)	8, 13, 18, 23		
The Health Center of Pensacola, Inc. (Skilled Nursing Facility / Instituciones de enfermería especializada).....	7		
The Manor At Blue water Bay (Skilled Nursing Facility / Instituciones de enfermería especializada).....	12		
The Manor At Bluewater Bay (Skilled Nursing Facility / Instituciones de enfermería especializada).....	12		
The Rhema House (Assisted Living Facility Services / Servicios de una institución de residencia asistida)	10		
The Terrace at Ivey Acres (Adult Day Care / Cuidado diurno para adultos).....	20		
The Terrace at Ivey Acres (Assisted Living Facility Services / Servicios de una institución de residencia asistida).....	20		
The Terrace at Ivey Acres (Respite Care / Cuidado de relevo).....	18		
The Villas at Gulf Breeze Inc (Assisted Living Facility Services / Servicios de una institución de residencia asistida).....	20		
The Villas at Gulf Breeze Inc (Respite Care / Cuidado de relevo).....	18		
TLC Caregivers (Adult Companion / Acompañante para adultos).....	8, 18		
TLC Caregivers (Respite Care / Cuidado de relevo).....	9, 18		
Twin Cities Pavilion (Adult Day Care / Cuidado diurno para adultos).....	15		
Twin Cities Pavilion (Assisted Living Facility Services / Servicios de una institución de residencia asistida)	15		
Twin Cities Pavilion (Respite Care / Cuidado de relevo).....	14		
University Hills Health and Rehabilitation (Skilled Nursing Facility / Instituciones de enfermería especializada).....	7		
University Hills Health and Rehab (Skilled Nursing Facility / Instituciones de enfermería especializada).....	7		
Westpointe Retirement Community Inc (Assisted Living Facility Services / Servicios de una institución de residencia asistida)	10		

This information is available for free in other languages. Please contact our customer service number at 1-866-796-0530, TTY 1-800-955-8770 Monday through Friday, 8 a.m. to 8 p.m.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro número de servicio al cliente al 1-866-796-0530, TTY 1-800-955-8770 de lunes a viernes, de 8 a.m. a 8 p.m.

NOTICE OF NON-DISCRIMINATION

Sunshine Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Sunshine Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Sunshine Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Sunshine Health at 1-866-796-0530 (TTY 1-800-955-8770). If you believe that Sunshine Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Grievance/Appeals Unit Sunshine Health, P.O. Box 459087 Fort Lauderdale, FL 33345-9087, 1-866-796-0530 (TTY 1-800-955-8770), Fax, 1-866-534-5972. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sunshine Health is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TTY).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish:	Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Sunshine Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-866-796-0530 (TTY 1-800-955-8770).
French Creole:	Si oumenm, oubyen yon moun w ap ede, gen kesyon nou ta renmen poze sou Sunshine Health, ou gen tout dwa pou w jwenn èd ak enfòmasyon nan lang manman w san sa pa koute w anyen. Pou w pale avèk yon entèprèt, sonnen nimewo 1-866-796-0530 (TTY 1-800-955-8770).
Vietnamese:	Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Sunshine Health, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-866-796-0530 (TTY 1-800-955-8770).
Portuguese:	Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Sunshine Health, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-866-796-0530 (TTY 1-800-955-8770).
Chinese:	如果您，或是您正在協助的對象，有關於 Sunshine Health 方面的問題，您有權利免費以您的母語得到幫助和訊息。如果要與一位翻譯員講話，請撥電話 1-866-796-0530 (TTY 1-800-955-8770)。
French:	Si vous-même ou une personne que vous aidez avez des questions à propos d'Sunshine Health, vous avez le droit de bénéficier gratuitement d'aide et d'informations dans votre langue. Pour parler à un interprète, appelez le 1-866-796-0530 (TTY 1-800-955-8770).
Tagalog:	Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Sunshine Health, may karapatan ka na makakuha nang tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-866-796-0530 (TTY 1-800-955-8770).
Russian:	В случае возникновения у вас или у лица, которому вы помогаете, каких-либо вопросов о программе страхования Sunshine Health вы имеете право получить бесплатную помощь и информацию на своем родном языке. Чтобы поговорить с переводчиком, позвоните по телефону 1-866-796-0530 (TTY 1-800-955-8770).
Arabic:	للتحدث م مترجم إذا كان لديك أو لدى شخص تساعد أسئلة حول Health Sunshine ، لديك الحق في 1-866-796-0530 ب اتصل الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة. (TTY 1-800-955-8770).

Italian:	Se lei, o una persona che lei sta aiutando, avesse domande su Sunshine Health, ha diritto a usufruire gratuitamente di assistenza e informazioni nella sua lingua. Per parlare con un interprete, chiami l' 1-866-796-0530 (TTY 1-800-955-8770).
German:	Falls Sie oder jemand, dem Sie helfen, Fragen zu Sunshine Health hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-866-796-0530 (TTY 1-800-955-8770) an.
Korean:	만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Sunshine Health 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-866-796-0530 (TTY 1-800-955-8770) 로 전화하십시오.
Polish:	Jeżeli ty lub osoba, której pomagasz, macie pytania na temat planów za pośrednictwem Sunshine Health, macie prawo poprosić o bezpłatną pomoc i informacje w języku ojczystym. Aby skorzystać z pomocy tłumacza, zadzwoń pod numer 1-866-796-0530 (TTY 1-800-955-8770).
Gujarati:	જો તમને અથવા તમે જોમની મદદ કરી રહ્યા હોય તેમને, Sunshine Health વિશે કોઈ પ્રશ્ન હોય તો તમને, કોઈ ખર્ચ વિના તમારી ભાષામાં મદદ અને માહિતી પ્રાપ્ત કરવાનો અધિકાર છે. દુભાષિયા સાથે વાત કરવા માટે 1-866-796-0530 (TTY 1-800-955-8770) ઉપર કોલ કરો.
Thai:	หากท่านหรือผู้ที่ท่านให้ความช่วยเหลืออยู่ในขณะนี้มีความเกี่ยวกับ Sunshine Health ท่านมีสิทธิที่จะได้รับความช่วยเหลือและข้อมูลในภาษาของท่าน โดยไม่เสียค่าใช้จ่ายใด ๆ ทั้งสิ้น หากต้องการใช้บริการล่าม กรุณาโทรศัพท์ติดต่อที่หมายเลข 1-866-796-0530 (TTY 1-800-955-8770).



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